

Coronavirus (COVID-19) Update

17 May 2021

We are currently **open for business** but operating in a reduced capacity in line with government guidelines. We are doing everything possible to continue to offer the highest levels of service and support to our customers.

Business Customers Only

We are only open to business customers due to the reduced capacity we have available.

Customer Care

Our Customer Care team are working from home and available as normal to handle your enquiries and orders. Contact them on 01224 772777 (option 1) or connect@grampianfasteners.com.

Trade Shop Collections

The Trade Shop is open for sales in a limited capacity with only 1 person allowed in at any time. Please only use the Trade Shop if it is essential.

Goods can be pre-ordered via the Customer Care team as above and collected at the Trade Shop door. Please allow at least 2 hours before collecting as we only have half the warehouse team working at any time.

We are not accepting cash payments at the Trade Shop but payment can be made by cards.

Deliveries

We continue to deliver orders ourselves and through our courier partners as normal.

Supply Chain

Most of our supply chain is operating at normal capacity but we are experiencing some disruption to stock availability and courier delivery times.

Gary Henderson
Managing Director